

IFW



PATENT  
Customer No. 32,127  
Attorney Docket No. 03-1022

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:	)	
	)	
Craig L. REDING et al.	)	Group Art Unit: To Be Assigned
	)	
Application No.: 10/720,971	)	Examiner: To Be Assigned
	)	
Filed: November 24, 2003	)	
	)	
For: Methods and Systems for Line Management	)	
	)	

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. § 1.97(b)**

Pursuant to 37 C.F.R. §§ 1.56 and 1.97(b), Applicants bring to the attention of the Examiner the documents listed on the attached PTO 1449. This Information Disclosure Statement is being filed before the mailing date of a first Office Action on the merits for the above-referenced application.

Copies of the listed documents are attached.

Applicants respectfully requests that the Examiner consider the listed documents and indicate that they were considered by making appropriate notations on the attached form.

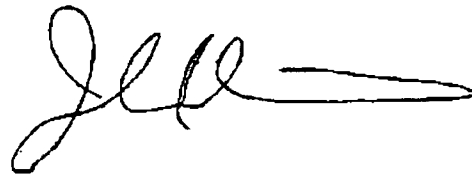
This submission does not represent that a search has been made or that no better art exists and does not constitute an admission that each or all of the listed documents are material or constitute "prior art." If the Examiner applies any of the documents as prior art against any claim in the application and Applicants determine that the cited documents do not constitute "prior art" under United States law, Applicants reserve the right to present to the office the relevant facts and law regarding the appropriate status of such documents.

Applicants further reserve the right to take appropriate action to establish the patentability of the disclosed invention over the listed documents, should one or more of the documents be applied against the claims of the present application.

If there is any fee due in connection with the filing of this Statement, please charge the fee to our Deposit Account No. 07-2339.

Respectfully submitted,

By:



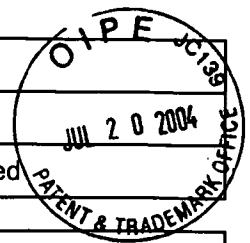
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Date: July 19, 2004

## INFORMATION DISCLOSURE CITATION

Atty. Docket No. 03-1022	Appln. No. 10/720,971
Applicant Craig L. REDING et al.	
Filing Date November 24, 2003	Group: To Be Assigned



## U.S. PATENT DOCUMENTS

Examiner Initial*	Document Number	Issue/Pub. Date	Name	Class	Sub Class	Filing Date (if needed)
	4,540,850	Sept. 10, 1985	Herr et al.	379	88.19	
	5,327,486	July 5, 1994	Wolff, et al.	379	93.23	
	5,631,904	May 20, 1997	Fitser et al.	370	261	
	5,652,789	Jul. 29, 1997	Miner et al.	379	201	
	5,875,242	Feb. 23, 1999	Glaser et al.	379	207	
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	5,907,547	May 25, 1999	Foladare et al.	370	352	
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	6,301,609	Aug., 2002	Aravamudan et al.	709	207	
	6,310,947 B1	Oct. 30, 2001	Polcyn	379	211.01	
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	6,459,780 B1	Oct. 1. 2002	Wurster et al.	379	142.02	
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	6,477,374 B1	Nov. 5, 2002	Shaffer et al.	455	445	
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	6,564,261 B1	May 13, 2003	Gudjonsson et al.	709	227	
	6,584,122 B1	Jun. 24, 2003	Matthews et al.	370	493	
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	<del>09/828,679</del>		<del>Reding et al.</del>			<del>Apr. 6, 2001</del>
	<del>09/785,223</del>		<del>Swingle et al.</del>			<del>Feb. 16, 2001</del>

## FOREIGN PATENT DOCUMENTS

Document Number	Publication Date	Country	Class	Sub Class	Translation Yes or No
0818908	Jan., 1998	EP			
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WO01/11586	Feb., 2001	WO			

## OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

	"MP3 Recorder Download - MP3 Recorder - Record Audio Stream to MP3 or WAV," 2002 <a href="http://www.mp3-recorder.net">http://www.mp3-recorder.net</a>
	"FAQ Premium Home Answer" eVoice, <a href="http://content.evoice.com/wcs/signUp/FAQ_premHA_s01.htm">http://content.evoice.com/wcs/signUp/FAQ_premHA_s01.htm</a>
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	"Voice-ASP, White Paper: Market Opportunities for Enhanced Voicemail," eVoice, November 10, 2000
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	"Supplemental Report to Diary 53, Networking the Sound Digitizing Device," Old Colorado City Communications and the National Science Foundation Wireless Field Tests, October 20, 2002, Lansing, Michigan, <a href="http://wireless.oldcolo.com/biology/ProgressReports2002/Progress%20Reports2002/53SupplementalReport(10-20-02).htm">http://wireless.oldcolo.com/biology/ProgressReports2002/Progress%20Reports2002/53SupplementalReport(10-20-02).htm</a>
	"Macromedia SoundEdit 16 Support Center-Working with Other Programs, What is Shockwave Audio Streaming?" <a href="http://www.macromedia.com/support/soundedit/how/shock/whatis.html">http://www.macromedia.com/support/soundedit/how/shock/whatis.html</a>
	"Chapter 3: Overview," last updated December 2, 1999, <a href="http://service.real.com/help/library/guides/q270/htmlfiles/overview.htm">http://service.real.com/help/library/guides/q270/htmlfiles/overview.htm</a>

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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)	
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	"Real-Time Collaboration Integration in the Portal," T. Odenwald, SAP Design Guild, <a href="http://www.sapdesignguild.org/editions/editions/synch_collab.asp">http://www.sapdesignguild.org/editions/editions/synch_collab.asp</a>
	"NetMeeting101," <a href="http://www.meetingbywire.com/NetMeeting101.htm">http://www.meetingbywire.com/NetMeeting101.htm</a>
	"NetMeeting102," <a href="http://www.meetingbywire.com/NetMeeting102.htm">http://www.meetingbywire.com/NetMeeting102.htm</a>
	"Instructions on Application Sharing and Data Collaboration," VCON Escort and Cruiser, <a href="http://www.vide.gatech.edu/docs/share/">http://www.vide.gatech.edu/docs/share/</a>
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	"InteleScreener," 2003, <a href="http://www.intelescreener.com/howitworks.html">http://www.intelescreener.com/howitworks.html</a>
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	"A Model for Presence and Instant Messaging", M. Day, et al. Fujitsu, February 2000, Network Working Group, Request for Comments 2778.

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Examiner	/Alexander Jamal/	Date Considered	05/20/2010
*Examiner:	Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.		
Form PTO 1449	Patent and Trademark Office - U.S. Department of Commerce		

The PTO did not receive the following  
 listed items (s) I did receive  
all foreign patent documents